



A/V Systems Monitoring, Signage, Testing & Customer Support

- WEB BASED
- NO EQUIPMENT REQ'D
- SAVE SUPPORT MONEY
- SAVE SUPPORT TIME
- DIGITAL SIGNAGE
- SAVE ENERGY
- GENERATE INCOME
- ADD SERVICE VALUE
- TWITTER INTEGRATION

ACCESS PROJECT DATA AND INFORMATION 24/7

Our 24/7/365 Service is always open and stores vital project related information right at your finger tips. No more hunting and digging to find passwords and IP information on a project 2 years back.

OFFER DIGITAL SIGNAGE

You can now offer your customers very cost effective Crestron based digital signage.

UNLIMITED USERS

You assign as many Technicians and Administrators to your projects as your company needs.

FIREWALLS

We avoid most of the issues associated with Firewalls with our unique outbound data connections. If Security is still a concern our Remote Connection Manager can be installed internally to customer site to aggregate all connections into one outbound data connector on a secure server.



Web Based Monitoring of your Customer's Audio Visual Equipment 24/7.

Save trips to your customer sites with better site information and remote diagnostics.

Get Alerts when hardware failures occur and know about problems before your customer does (automatically when it happens using email or Twitter.com).

Offer Digital Signage and other high margin services to your customers with complete support and tracking functions.

AVMS is a revolutionary new web service designed to save time and reduce operating costs for a support and maintenance team, and most importantly - it helps to keep you in front of your customers in a positive way.

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System Alerts				
Alert	Description	Status	Ack/Clear	Alert Date
Alert 01	Projector Lamp Failure	●	Ack	1/1/1753 12:00:00 AM
Alert 02	Projector Failed to Turn On	●	Ack	6/19/2008 12:00:00 AM
Alert 03	Incorrect Password	●	Clear	1/1/1753 12:00:00 AM
Alert 04	System inactivity shutdown	●	Ack	1/1/1753 12:00:00 AM
Alert 05	Projector overheating	●	Ack	1/1/1753 12:00:00 AM
Alert 06	system rebooted	●	Clear	1/1/1753 12:00:00 AM
Alert 07	not used	●	Ack	1/1/1753 12:00:00 AM
Alert 08	not used	●	Ack	1/1/1753 12:00:00 AM



Service Features and Benefits

TECHNICAL SUPPORT

We help you get your systems online and we will even develop your control software if needed.

ZERO DOWNTIME

Our Network Operations Center is always Online and your data is always backed up and protected.

TURNKEY SOLUTIONS

We can code and load your systems, setup the network interface and then configure the service. Forget learning database management, and email configurations and Web Servers, we handle it all.

GREEN SOLUTIONS

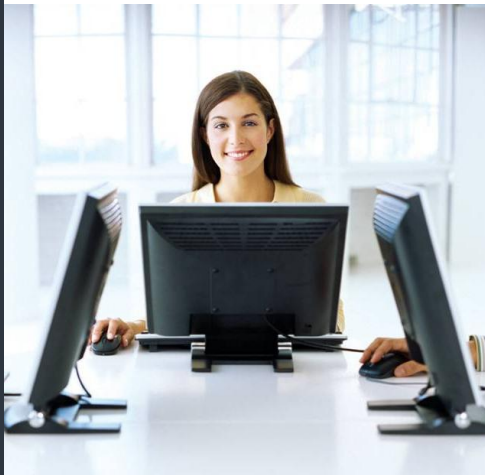
We help you to create Greener environments by tracking and Automating your Lighting and HVAC systems.



INFORMATION

For more information on any of our products or services please visit us on the Web at:

Services.AVWorkz.com



Features Include

- Web Based Monitoring of Crestron System Status.
- Real-time alert messages when the system fails.
- Digital Signage Management & Configuration.
- System IP device status – from outside the Firewall.
- Remote Control of Crestron based systems.
- Managing Temperature and Lighting Levels to support a company's internal "Green" initiatives.
- Crestron Viewport Support, as well as provide access to resource information and logs.
- Coming soon: support for Polycom VTC systems including; control and remote diagnostic information.

Benefits - "AVWorkz has developed a web based product that removes the need for an A/V Integrator to know how to build, manage and monitor unfamiliar technologies, such as web servers, data base servers, email servers or Digital Signage. AVMS provides any member of an integrator's technical team with access to a customer's mission-critical data and diagnostic tools from any location worldwide, while simultaneously providing a new source of recurring revenue to improve their business's bottom-line."



SERVICES AVAILABLE •

- Control System Development
- A/V Monitoring Services
- Turnkey Solutions
- Web Services Technical Support
- Installation and Setup

System Requirements

- PC with MS-IE Web Browser.
- Crestron Control System with RMM-2.80 or newer installed in code.
- Motivated Technical Support Team.
- Integrators looking to add value with Cutting Edge Services to their customers.



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